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JUL 24 1985

J.D. GLENN

J. D. Glenn
JULY 10, 1985

Mr. K.N. Waite Jr.
Manager, Customer Relations
Remington Arms Company
96 West Rand St.
Ilion, New York 13357

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JUL 30 1985

K. D. GREEN

Dear Mr. Waite,

Friday July 5th my Remington .270 caliber model 721 bolt action discharged inside Jay's Sporting Goods in Clare, Michigan, with nearly fatal results.

Background leading to the incidence:

Last November 1984 while sighting in my rifle I pulled the trigger with the safety off and nothing happened. I assumed that the safety was jammed or that I had a defective cartridge. When I touched the bolt to eject the round the gun discharged. Fortunately I had the gun aimed in a safe direction. I thought that it may have been a fluke so with extreme caution I inserted another cartridge and closed the bolt. Upon closing the bolt, the gun fired.

At Jay's recommendation I took the gun to Kip's Gun Shop in Mount Pleasant, Michigan, where the problem was diagnosed to be the sear pin (I believe that is the correct terminology). Kip said that the end of the pin is supposed to be square, but that it had been rounded off so that it would not hold back the firing pin. I shoot the gun very infrequently, therefore, I could not understand how this could happen. Kip repaired the pin, the gun then worked fine and I finished sighting it in.

July 5th 1985 my son and I went out to bag a woodchuck. Seeing none I decided to test my marksmanship on a stump. I fired one round, hit my mark and chambered another cartridge. After firing the second round I looked down to find that the rear end of my bolt had been pushed back about one inch and had rotated approximately 1/8 turn counterclockwise. The bolt was still in the closed position and the tension on it prevented me from ejecting the spent cartridge. Naturally I was concerned since had the bolt continued back much further it would have gone through my jaw.

I immediately took the gun to Jay's Sporting Goods, explained what had happened, and that the gun had a spent round in the chamber and two live rounds in the magazine. Jay, in turn, explained the problem to one of his employees who took the