

70:
Jim Stahl
Set up file

DATE : 1-2-90
TIME : 11:55
FILE # :
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Bill Harbin Jr. DEALER: _____
ADDRESS: HC 62 Box 45 ADDRESS: _____
Calvin, KY 40813
PHONE: 606/337-3579 PHONE: _____
PRODUCT: 700 BDL CODE/S/N: B6519728
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: This gun misfired once and has a
hard safety. No property damage or personal injuries.
Please call him back.

RESOLUTION: Gun To Be Returned - U.P.S. - For Examination

COMMENTS: _____

