

DATE: 1-24-92

TIME: 9:10

COMPLAINT NO.: \_\_\_\_\_

### RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ms Clinton Harlow

DEALER: \_\_\_\_\_

ADDRESS: Rt 8 Box 5

ADDRESS: \_\_\_\_\_

Llan 7X 98643

PHONE: \_\_\_\_\_

PHONE: \_\_\_\_\_

PRODUCT: 32 Mag

CODE/SN: 701

☐ PERSONAL INJURY

☒ PRODUCT DAMAGE

☐ PRESIDENTIAL

☐ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING:

☐ IRATE

☐ ANGRY

☒ CALM

☐ PLEASED

AT END:

☐ IRATE

☐ ANGRY

☐ CALM

☒ PLEASED

☒ COMPLAINT:

☐ INQUIRY:

RESOLUTION:

UPS - CIP - Letter

COMMENTS: