

DATE : 4/19/87
TIME : 9:20
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JOHN HARTMAN DEALER: _____
ADDRESS: Rt. 2, Box 267A ADDRESS: _____
Russellville, Tenn. 37074
PHONE: (314) 782-4558 PHONE: _____
PRODUCT: M/ 700 CODE/S/N: A6667000
CALIBER: 7mm Rem Mag.

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY ☒ CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: CLAIMING GUN DISCHARGED WHEN IN
LOADING AND DAMAGED TRIGGER TO DISABLED AND IS
ALLOWED TO SHOOT FROM VEHICLE.

RESOLUTION: GUN BEING RETURNED TO R.H.P. ATTENTION.

COMMENTS: Customer claims that gun had been
in Ball handling so is certain he did not hit target?
12/21/87 12:52 PM JPS/ETC - was with him at 11:40
Customer's description of incident, with sketch as to what
happened in the store, and comment that F&P & he can't
find a way to make it work. Wants to be paid for the gun.