

Working with maybe over recommended

65 Texas Gun Shop, Inc.
ATT. Bob Mutterer on Tony
4518 S. Padre Isl. Dr.
Corpus Christi TX 78411

DATE : 11/12/90
TIME : 2:45 p.m.
FILE # :
CALL IS TO FROM CUSTOMER

(512) 854-4424

RECORD OF TELEPHONE CALL

CUSTOMER NAME: TONY HAUGLUM DEALER:
ADDRESS: 926 American Bank Plaza ADDRESS: BANK PLAZA
Cham Corpus Christi TX 78475
PHONE: (512) 882-3616-W PHONE:
PRODUCT: M/700 BDL CODE/S/N: A6832011
CALIBER: .243 WIN.

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASED
AT END: IRATE ANGRY X CALM PLEASED

His lawyer is Tom Nye

CUSTOMER CONCERN: Deer hunting, sighting in. Shot 4 rds. ok.

Just before he pulled it pushed the safety from
safe to fire ^{WHILE} squeezing trigger, the
gun allegedly fired w/ the safety switch in the
SAFE position. Simultaneously, again allegedly,

RESOLUTION: the safety arm broke in half. Mr. H., who
is a geophysist, said that the fractured surfaces
of the safety arm looks crystallized and not smooth.
cust said doesn't trust gun now but wants to hunt (no

COMMENTS: back up gun)) I told him we'd like to see gun in
present condition but in order to get him hunting, would
call Texas Gun Shop to see if they'd install trig. arm &
send subject 1 for our exam. Mr. H. said to call GS & get
back to him. Texas gun shop said ok but may not
have trig arm. I said we'd overnite or 2 day if cust wanted. →