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Since we found the firearm to function normally in every respect, we cannot assume responsibility for the reported incident, and are prepared to return it in its present condition. However, if the owner so desires, we will install a new trigger assembly at no-charge, as a gesture of good-will, if it will restore his confidence in the rifle. We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,



J.A. Stekl
Specialist
Product Service

JAS/nb

cc: M. Evans