

Call referred by O.J.S.

DATE: 12/31/86
TIME: 3:00

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: DANIEL R. HODGKINS DEALER: _____
ADDRESS: 3205 SUMPTER ADDRESS: _____
CORPUS CRISTI, TX 7840
PHONE: (512) 241-2283 (Home) PHONE: _____
(512) 882-5636 (Bus)

PRODUCT: 19700 BDL 270 WIN CODE/SN: 6F03205

___ PERSONAL INJURY ☒ PRODUCT DAMAGE ___ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ___ IRATE ___ ANGRY ☒ CALM ___ PLEASED

AT END: ___ IRATE ___ ANGRY ☒ CALM ___ PLEASED

COMPLAINT:

Unloading rifle - fired when safety was released - blew hole in pick-up truck

RESOLUTION: *Hodgkins is sending rifle to me via U.S. for exam.*



COMMENTS:

- 1) Bought rifle used
- 2) Wants the rifle back - likes very much; says it very accurate
- 3) Seems only interested in getting rifle fixed - no mention of reimbursement for hanging to truck.