

DATE: 10/14/92
TIME: 3:35
FILE #: _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

HOOKIE WISZ

CUSTOMER NAME: Dennis DEALER: Has a Gun
ADDRESS: _____ ADDRESS: His
personal
PHONE: 414 354-0400 PHONE: Gun
PRODUCT: M1700 BDL New CODE/S/N: _____
CALIBER: 270

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Tgt program, Squared trigger
+ nothing happened. Tried to move safety
to safe position + it would not fully move.
Said gun down +, allegedly, gun fired just
missing brother. Tried shooting it again

RESOLUTION: + trigger piece broke. Then went
to bought a timing trip say + sent the
gun away back to H.E Dept. Then
Received gun trip say back in the

COMMENTS: from a saying void warranty
due to voiding. Stated + his gun was
full of corrosion + that, allegedly, made
it malfunction. Wants \$6.00 for replacement
trigger + for his gun's experience.