

DATE : 12-7-76

TIME : 11:42

FILE #:

CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Robt. Muth DEALER:

ADDRESS: 1601 S. Shepherd St ADDRESS:

Houston, TX 77019

PHONE: (713) 621-0033 Day PHONE:

PRODUCT: M1600

CODE/S/N:

CALIBER: .238

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASED

AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN:

Picked up gun in 1974 & tried to fix it but couldn't. Claimed it didn't hit safety switch.

RESOLUTION:

Told to send in gun & bill.

COMMENTS:

Customer says he never had a bill.

