

INCOMING

DATE: 11/21/85

TIME: 2:33

COMPLAINT NO.:

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Shannon Hudson

DEALER: Walmart

ADDRESS: 704 Galaxy Ave
Harrisonville, MO 64701

ADDRESS:

PHONE: (816) 884-5548-H

PHONE:

on Jack-batter — (816) 884-3266-W

PRODUCT: M1700 BDL 30-06

CODE/SN: Rem-Brass

Rebuds.

NO PERSONAL INJURY ☒ PROPERTY DAMAGE ☐ PRESIDENTIAL ☐ OTHER ☐

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASED

COMPLAINT: # FSR - happened 2 & twice



Happened 10/2/85 (blew hole in ceiling) + again 11/18/85 when deer hunting
~~both blew in ceiling~~

RESOLUTION: Sending gun + incident shell & gun
blaze orange to RHP.

COMMENTS: Took gun apart at deer camp + found bolt cleared up
on bottom side. also found ~~gun~~ was not square.
Bought a new gun. → notch at back of bolt (unusual.)