

INCOMING

DATE: 11/21/85

TIME: 3:33

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Shannon Hudson

DEALER: Walmart

ADDRESS: 704 Galaxy Ave
Harrisonville, MO 64701

ADDRESS: _____

PHONE: (816) 884-5548-H

PHONE: _____

on Jack-
batter — (816) 884-3266-W

PRODUCT: M1700BDL 30-06

CODE/SN: Rem. Brass

Reloads.

NO PERSONAL INJURY

X PROPERTY
PRODUCT DAMAGE

____ PRESIDENTIAL

____ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ____ IRATE ____ ANGRY X CALM ____ PLEASED

AT END: ____ IRATE ____ ANGRY ____ CALM ____ PLEASED

COMPLAINT: # FSR - happened 2 times

RESOLUTION:

Happened 10/2/85 (blew hole in ceiling)
at again 11/18/85 when deer hunting
blew hole in ceiling
Sending gun + incident shell & gun
blaze orange to RHP.

COMMENTS:

Took gun apart at deer camp + found bolt chewed up
on bottom side. also found ~~gun~~ was not square.
Bought a new gun. → notch at back of bolt
(unusual.)