

TIME: 4:05

COMPLAINT NO.: \_\_\_\_\_

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Jim Johnson DEALER: \_\_\_\_\_

ADDRESS: Box 67 ADDRESS: \_\_\_\_\_  
Jonesboro IL.

PHONE: \_\_\_\_\_ PHONE: \_\_\_\_\_  
(618) 833-6828

PRODUCT: M1700 BDL CODE/SN: \_\_\_\_\_

PERSONAL INJURY  PRODUCT DAMAGE  PRESIDENTIAL  OTHER

CUSTOMER'S ATTITUDE:

BEGINNING:  IRATE  ANGRY  CALM  PLEASED

AT END:  IRATE  ANGRY  CALM  PLEASED

COMPLAINT: see attached Federal / J. Gourley message  
gun firing upon safety release.

RESOLUTION: Spoke to party who will tell Mr. J. to call  
DEHP collect. (If I don't hear by end of  
tomorrow, I'll write a letter to customer).

COMMENTS: