

NEEDS BOX at
23714 MI AVE
Dearborn MI 48124 } Carol MO: KO

DATE: 11/11/91
TIME: 5:30
FILE #:
CALL IS TO TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ray Jones DEALER: _____
ADDRESS: 18147 Snow Rd. ADDRESS: _____
Dearborn, MI 48124
PHONE: (313) 271-3100 PHONE: _____
PRODUCT: M/200 ABL - TRANS NEW 2 shots CODE/S/N: 12121212
CALIBER: 7 Mag. AG644670

CUSTOMER'S ATTITUDE: _____

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Bought gun 12-13 yrs ago. Took gun out
2 yrs ago + it allegedly
delayed follow down + fired. Called
Rem. + then forgot about it due to the chance
he may contact trigger. This year it also allegedly
sometimes follows down. No work done on
RESOLUTION: trip assy. Bought new. The delay, allegedly
happened
each of the three times. Sending gun +
no bolt lock. Never lubricated trigger or other parts
- new gun

COMMENTS: Has back up gun to hunt with
Sending box - new / tagged to AHP