

DATE : 11/9/88
TIME : 4:00 PM
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: MARCY KELLY DEALER: _____
ADDRESS: 1401 Stone Lt. ADDRESS: _____
Jacksonville, FL 32076
PHONE: (501) 942-2075 PHONE: _____
PRODUCT: M/700 L.H. CODE/S/N: 6628818
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: GUN ACCIDENTAL DISCHARGE LAST YR.
READ OF RECALL. NOT ON RECALL GUN TOO OLD.

RESOLUTION: _____

COMMENTS: _____