

Pls set up file

DATE : 9/7/88
TIME : 11:35
FILE # : _____
CALL IS ☒ TO / ☐ FROM CUSTOMER

Referred by TARP room

RECORD OF TELEPHONE CALL

CUSTOMER NAME: BILL KODEK DEALER: _____
ADDRESS: 101-A COUNT MASSIE ROAD ADDRESS: _____
NO. LITTLE ROCK, AR 72118
PHONE: (501) 758-0386 WORK PHONE: _____
(501) 753-0451 HOME
PRODUCT: 17/700 CODE/S/N: B6236566
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ☒ PLEASED

CUSTOMER CONCERN: Rifle fired when belt was being reamed putting hole
in floor - has safety that locks belt - bought gun new
last year!

RESOLUTION: Mr. Kodak is sending rifle to my attention for
no-charge replacement of trigger assembly with new
style

COMMENTS: Needs rifle back by November 1