

8909 Hwy. 57
Baileys Harbor, WI 54202
4 June 1987

Remington Arms Co., Inc.
Ilion, NY 13357

Attn: R.H. Potter, Supervisor
Product Service

Dear Sir:

I have received from you the three rifles I sent in for repair. I have no idea if you personally reviewed the repair orders, but no information was provided on what work was performed on the 2 rifles repaired free of charge and misleading information on the 1 rifle I was charged for.

It appears that the 3 rifles were worked on by 3 different people and each performed his job differently.

The .25-06 had the firing pin replaced and a new spring installed and it was a quality job of installation with everything clean and neat with no lubrication on the spring. I was charged \$35.00 + COD.

The .222 Mag. had the firing pin and spring replaced with debris from the pin installation on the threads which resulted in gauling the threads. The inside of the bolt was not polished and was dirty. The trigger was adjusted to a creepy 4 lbs. with excessive travel. The adjustment screws were set with some type of glue over them which was difficult to remove. No lub was put on the firing pin or spring.

The 30-06 does not appear to have been repaired in any way except that oil dripped off the firing pin spring when I disassembled the bolt.

The one thing I asked you to do in my letter was to test the guns at "0" degrees before returning them.

My brother and I performed this test by loading the rifles with a round in the chamber and 1 in the Mag., put the safety on and stored them over night in a chest type freezer at "0" degrees.

Results:

The 25-06 worked perfectly.

The .222 Mag misfired on the first shot, but fired on the second round.

The 30-06 failed to fire on both rounds and primer denting is barely detectable.