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October 31, 1986

Remington Arms Company, Inc.  
Dept. C B  
939 Barnum Avenue  
Bridgeport, Ct 06602

Attention: Customer Service.

I am sending this rifle back to you for "help". Four years ago this gun would not fire when the temperature dropped below 20°. I took it to a gun smith and he repaired it, a burr was the problem he said. The next two years the same problem occurred at 10° above and 5° below. I have tried leaving the gun inside at night and also outside all night but, it still will not fire. Two other gun smiths have now repaired it to no avail. They have also cleaned it and relubed it. I still continue to have the same problem. The firing pin will hit the primer and dent it, but the shell will not fire. If you warm up the gun the same shell will fire with no problem. I hunt in the winter and six deer have now been missed due to this problem. I feel only you, the manufacture can fix it to work properly. But, you will have to reduce the temperature to make sure the problem is corrected.

Thanks for your help in this matter.

Sincerely,

02U D. LANGOHR  
104 S LINDEN  
MUNDWELLEN ILL 60060