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Based on our findings, the Remington Arms Co., Inc. cannot accept any liability or responsibility for the damage to the two (2) vehicles. Since the trigger has been modified to the point it cannot be returned to specification, we offer to replace the assembly with a new one, at no-charge, strictly as a gesture of good-will. If this is acceptable, please notify me, in writing, at your convenience.

Thank you for affording us the opportunity to examine your rifle and report our findings.

Sincerely,

A handwritten signature in cursive script that reads "J.A. Stekl".

J.A. Stekl, Specialist
Product Services

JAS:tp