FILE #: CALL IS (TO) FROM CUSTOMER RECORD OF TELEPHONE CALL CUSTOMER NAME: Manuel Morse DEALER: ADDRESS: ADDRESS: -484-5880_ PHONE: PRODUCT: CODE/S/N: CALIBER: CUSTOMER'S ATTITUDE: IRATE ANGRY BEGINNING: PLEASED IRATE ANGRY AT END: PLEASED CUSTOMER CONCERN: May ford when but when RESOLUTION: Dun netural 1 COMMENTS: