

made to fire was with the safety off and the trigger pulled as designed. However, removal of the barrel action from the stock assembly revealed several areas of rust on the trigger housing, and the trigger assembly was extremely wet with excessive oil on both inside and outside.

In the future, when the rifle becomes wet, it should be disassembled and thoroughly dried out as soon as possible. The use of oil should be used sparingly on the firearm and not let accumulate in or on the trigger assembly, as these conditions could adversely affect the operation of the trigger assembly.

We do want to be as helpful as possible to Mr. Howell and, therefore, as a gesture of good-will, we will offer to install a new trigger assembly at no charge, and return your customer's rifle as soon as possible. The fore-end tip will also be re-installed on your stock.

We will hold the above and await your customer's decision and reply.

Thank you for affording us the opportunity to examine this rifle and report our findings.

Sincerely,

  
D.J. Sanita  
Product Service

DJS:tpp

*Remington Arms Company, Inc.*

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