

INCOMING

DATE: 8/21/85

TIME: 4:12

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Frank Majek DEALER: _____

ADDRESS: 6505 Robertson ADDRESS: _____

Corpus Christi,

PHONE: (512) 851-8168-WTX 78415 PHONE: _____

(512) 241-9701-H

PRODUCT: M1700 BDL .270WIN. CODE (SN): 6522312

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☒ CALM ☒ PLEASED

COMPLAINT: ~~FSE problem~~ Fires when bolt closes.
Said sometimes rifle only does it after bbl.
action is put into stock.

RESOLUTION: Customer sending gun to my att. for fast
service (exam + reply)

REMARKS:

Corpus Christi Arm. Gunsmith worked on 2 times
but customer doesn't trust it. (worked on fire arm)
Arm Service receiving to flag.