

T-325-12
Pls up b

DATE: 7/27/93
TIME: 12:50-1:00
FILE #: _____
CALL IS TO FROM CUSTOMER

→ 10:10

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Terry Minton DEALER: _____
ADDRESS: 2045 Seville Rd. ADDRESS: _____
Mosinee, WI 54455
PHONE: 715 359-6906 PHONE: _____
PRODUCT: M1700 - *5 yrs ago. new.* CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ☒ PLEASED

CUSTOMER CONCERN: *Complained of hard off safety*
since bought 5 yrs ago - concerned w/ load
click ~~and~~ which scares game also.

I asked if any trig adjustment - send me
I strongly urged ~~to~~ him to return gun

RESOLUTION: *to factory for own exam & fix. He*
definitively said no - scope on it &
going hunting in Sept. I then arranged
for River Bend Sports NGR - C. Justman

COMMENTS: *to install a TARP trig arm &*
send orig arm to my att. Customer ~~pleased~~
pleased. will take rifle 60 miles to
Chs. Justman (Rem Rec. 65.)

Note: *C. Justman knows this man to be of good*
& reliable character & is ~~so~~ pretty ~~th~~ sure th'g adj.

outside of action