

DATE: 1/20/86

TIME: 2:55

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: MR. FRANK MURPHY

DEALER: _____

ADDRESS: R.D.#2, Box 292F
POTTSVILLE, PA 17901

ADDRESS: _____

PHONE: (717) 544-2320

PHONE: _____

PRODUCT: M/600 35 Rem.

CODE/SN: 26 207

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☒ PLEASED

COMPLAINT: *M/600 was updated in 1980 or 1981 - claims rifle fired with safety in "on-off" position - bullet hit ground & stones did damage to truck.*

RESOLUTION:

Is sending rifle to my attention for examination & installation of no-bolt lock trigger assembly (if available)

COMMENTS:

Send M/700 Box

Is also sending M/700 to my attention for no-bolt trigger replacement & trigger assembly with one with NO bolt lock.