

DATE : 12-7-86
TIME : 11:42
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Robert Muth DEALER: _____
ADDRESS: 1601 S. Shepherd #112 ADDRESS: _____
Houston, TX 77019
PHONE: (713) 621-0033 Day PHONE: _____

PRODUCT: M1600 CODE/S/N: _____
CALIBER: .25F

PD X car hole \$65.00 to fix

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: Picked up gun in car & tried to fire
but trigger. Claimed didn't hit safety switch

RESOLUTION: Told to maintain gun & bill

COMMENTS: for no reason to have a gun in car &
when parked. too risky for the customer
to have