

DATE : 11/17/88
TIME : 8:07
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: RON NEWBERRY DEALER: _____
ADDRESS: 30 MIMOSA DR. ADDRESS: _____
BATESVILLE, AR. 72501
PHONE: (501) 793-6828 PHONE: _____
AFTER 3:00 PM.
PRODUCT: M/700 BDL CODE/S/N: 346854
CALIBER: 243 Win

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Refl has fired on 2 occasions when closing
butt - last instance put hole in trunk. Killed Trunk's

RESOLUTION: _____

COMMENTS: Is going to send gun to my attention for examination