

Thru file
12. 700
Accid. Firing

DATE : 5/5/82
TIME : 11:50
FILE # : _____
CALL IS (TO) FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: KEITH HANISAK DEALER: _____
ADDRESS: P.O. Box 101 ADDRESS: _____
Stewartville, N.H. 08881
PHONE: _____ PHONE: _____

PRODUCT: 17/700 CODE/S/N: A6272468
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ✓ PLEASED

CUSTOMER CONCERN: ALLEGED GUN FIRED ON TAKING SAFETY
OFF. WANTS SAFETY WITHOUT BOLT LOCK.

RESOLUTION: SENDING TO R.T. JOHN

COMMENTS: HAS HAD GUN FOR SEVERAL YRS. NO TROUBLE
UNTIL NOW.