

Pls: set up file

DATE: 9/21/92  
TIME: 1:15  
FILE #:

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

Ref. by Jacobsz

CUSTOMER NAME: STEVE CO PARSONS DEALER: \_\_\_\_\_  
ADDRESS: RT. 3, Box 604 ADDRESS: \_\_\_\_\_  
Wilkesboro, NC 28697  
PHONE: (919) 973-4834 daytime phone PHONE: \_\_\_\_\_  
after 12:00 noon  
PRODUCT: m/700 CODE/S/N: A6626021  
CALIBER: 30/06

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: Mr. Parsons & son have both experienced  
firing on reason of safety. Also noticed stock is  
cracked at both handle mortise cut.

SOLUTION: \_\_\_\_\_

REMARKS: Is sending rifle to my attn. for exam