

114-6360-0011

DATE: 10/22/92
TIME: 5/15/92
FILE #:

CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mike Payne DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: 601 686-2804 PHONE: _____
PRODUCT: M/700 CODE/S/N: _____
CALIBER: 300 Win Mag.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Went to agreed to do KDG's & Hacked
I said I'd -
Replace trigger w/ ⁷⁰⁰ bolt lock assy at 4 lbs
+ ship to Hoots marked for Mike's attention
Instructed cust to send me a dealer's

RESOLUTION: FFL so we can order KRAMAC 5062
M/870.

COMMENTS: All done as best of goodwill
for extensive time gun in house
w/ no attention to it