Based on our findings, the Remington Arms Co., Inc. cannot assume any responsibility or liability for an incident which was caused by a condition beyond our control. However, we do want to be as helpful as possible, therefore, as a gesture of good-will, offer to either readjust the present trigger assembly or install a new trigger assembly at no-charge. We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

Sanita, Specialist

Product Service

DJS: tpp

Remington Arms Company, Inc.