However, we do want to be as helpful to you as possible. Therefore, as a gesture of our good-will, we will replace the trigger assembly at no charge. The replacement trigger assembly can have the same features as your present gun, that is, with the bolt lock feature. Or, we can provide the replacement trigger assembly as one which allows opening the bolt with the safety in the "on safe" position, if you prefer. In either event, we hope that your confidence in this rifle will be restored. If this is acceptable to you, please notify me of your choice at your convenience.

Thank you for affording us the opportunity to examine your rifle and report our findings. Once again, I apologize for the delay and I am expediting my reply to you on this matter.

Sincerely.

بار A. Stekl, Specialist Product Services

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JAS: tpp