

Dennis
Ken asked you to
call @. Call me first
to discuss.

My Prave +500

700 Classic 35 Ushelen

315-252-8426

called 11/9/89
8 PM

customer called at start
upset with person he spoke with
earlier - offered to send 2 horses
he was very upset not
calling factory just
safety related
factory from
complaints
He understood

Went hunting claims it fired
safety off.

says he almost shot his hunting partner
he was swinging through on the animal.

I didn't ask why he was swinging through
hunting partner.

He asked what we would do, I said repair gun
there is a problem. He said Creekside repaired
the gun. He never told me what he wanted,
just that he wasted a hunting trip.

I then called R. Noaker at Creekside to see if
we could get the trigger, he said he threw it
in w/ all his TRAP triggers. He said it
had very light engagement. Bob couldn't
tell if the trigger had been adjusted outside
the factory or not. Bob thought it was a TRAP
gun so did it as a TRAP exchange.

over