

All authorized returns must be shipped freight prepaid to the designated Remington warehouse. Collect shipments will be refused or freight collect charges will be deducted from any return goods credit.

Under no circumstances will any products be accepted for return without a Return Authorization Number and Labels. Any shipment without an Authorization Number and Labels will be refused and returned to the shipper.

Any authorized return must be saleable product in good and merchantable condition. Returns of close-out, obsolete, damaged or shop worn product will not be accepted.

Any return that is not the fault of Remington will be subject to a 15% restocking charge. An additional service charge of 10% will be assessed for repackaging or refurbishing if it is required.

Providing all documentation is complete, Remington will credit purchasers account for any authorized return within 30 days of receipt of the authorized return.

Credit to purchasers account will be at the original purchase price from applicable invoices less any discount, restocking, repackaging or service charges for each item that is returned.

Short payment of invoices or credit deduction for any return is expressly prohibited.

RETURNS FOR REPAIR & SERVICE

Remington has established Service and Repair Stations for all firearms throughout the United States to provide faster service on most repairs. Consumer service complaints on Remington firearms should be sent to the nearest facility. A list of the established New Gun Repair locations will be provided to authorized Remington outlets. In absence of the listing, please call Consumer Service 1-302-773-5291 for the nearest location.

For General Remington Product Service contact:

Firearms Product Service—Ilion, NY. Tel. 315-894-9961
Arms Service (Repairs)—Ilion, NY. Tel. 315-895-7791
Arms Service (Parts)—Ilion, NY. Tel. 315-895-7493
Ammunition Product Service—Lonohe, AR. Tel. 501-676-3161
Clothing & Accessories—Wilmington, DE. Tel. 302-773-5330

WARRANTIES

Remington warrants title to Products sold hereunder and that such products are of merchantable quality within the meaning of the Uniform Commercial Code. Remington also warrants that the use or sale of the Remington products will not infringe the claims of any United States patent covering the products themselves; but does not warrant against infringement by reason of the use thereof in combination with other products or in the operation of any process. Remington also warrants that all products sold hereunder were produced in compliance with the requirements of the Fair Labor Standards Act of 1938, as amended.

ANY LIABILITY BY REMINGTON UNDER THIS WARRANTY CLAUSE SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT. UNDER NO CIRCUMSTANCES SHALL REMINGTON BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES WHATSOEVER. REMINGTON MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESSED OR IMPLIED, AS TO ANY MATTER WHATSOEVER.

Remington specifically reserves the right to inspect all products alleged to be defective for evidence of misuse or abuse, and to determine whether, in Remington's sole determination, a repair or replacement of any such product is due.

PAYMENT TERMS

All payment terms and cash discounts, including anticipation discounts, are as per invoices issued for each shipment of Remington products and discounts are based solely on invoice and payment dates.

All orders accepted for shipment under special payment terms are as authorized by Remington's Credit Department.

Payment and discount terms, including anticipation dating, are outlined and included in the specific sales programs for each Remington product offering.

Payment terms of Net 30 days apply for all accepted orders that do not qualify for anticipation dating, unless otherwise specified.

Payment of invoices is required by due date; however, any invoice subject to anticipation dating terms may be paid early subject to the discount schedule set forth with the applicable product offering sales program.

No other discounts shall be allowed before the discount date.

To insure proper payment application against open balances, a remittance advice, including customer account number, invoice number and date should be submitted with the payment.

Remittances must be sent to the address noted on the invoice.

Invoices not paid on due date are subject to a late payment service charge. Late Payment Service Charge shall be at a rate of 1.5% per month or 18% per annum or legal maximum if less.

Accounts must be paid promptly when due. Any past due invoice will automatically make all outstanding amounts due and payable immediately regardless of payment terms or due date, and Remington may request payment of the entire account. No subsequent orders will be shipped until the account is current.

In the event of any change in ownership, including but not limited to sale, transfer, merger or ceasing of operations, all outstanding invoices, regardless of terms of sale or payment date, shall become due and payable immediately. Any deviation from this provision will be at the sole discretion of Remington and must be agreed to in writing by a duly authorized Remington Credit representative.

In the event Purchaser fails to fulfill Remington's terms of payment or in the case, Remington shall have any doubt at any time as to Purchaser's financial responsibility, Remington may decline to make any further deliveries to purchaser.

Any invoice dispute must be submitted to Remington in writing within 60 days of the invoice date. Disputes will be reviewed provided purchaser provides documentation including invoice numbers, dates and reasons for the dispute.

Resolution of invoice disputes will be provided by Remington within 60 days after receipt of written documentation, and after verification will be credited to purchasers account if invoice disputes are found to be correct. If not correct, Remington may request additional documentation.

Purchaser may not deduct any amount from invoice payment because of an invoice dispute or in lieu of reimbursement for any discount, allowance and/or credit adjustment.

SERVICE CHARGES

The following Service charges are applicable:

Cancelled orders without 15 days prior written notice and shipment has been made will incur a 15% restocking charge.

Shipments to other than authorized locations (Drop Shipment) when provided in applicable Sales Programs will incur a 5% service charge.

Request for Proof of Delivery may incur a \$25.00 service charge.

Return Authorization documentation not submitted will incur a \$25.00 service charge.

Authorized returns, not the fault of Remington, will incur a 15% restocking charge.

Authorized returns, which require refurbishing or repackaging will incur a 10% service charge.

Late payment of invoices will incur a late payment service charge of 1.5% or 18% per annum or legal maximum if less.

CONFORMITY WITH LAWS AND REGULATIONS

Purchaser of Remington Products agrees to conform with all applicable Federal, State and Local laws, regulations and ordinances concerning the purchase, possession, storage, transportation and resale of all Remington products.

Purchaser specifically agrees to furnish Remington with a signed, certified copy of the Federal Firearms License applicable to the destination or destinations for multi-locations before Remington will ship any Firearms. Purchaser also agrees to furnish a new, signed copy of the Federal Firearms License when it is renewed.

If at any time, and for any reason, a Federal Firearms License is revoked or is allowed to expire without timely renewal, the purchaser specifically agrees to notify Remington immediately. Remington will suspend all shipments to the purchaser until such time as the signed copy of the license is received by Remington.

Remington reserves the right to terminate all orders and agreements with any purchaser who fails to provide a signed copy of a Federal Firearms License or whose Federal Firearms License is revoked by the United States Government.

Purchaser agrees to furnish Remington with a certified copy of a Tax Exemption Certificate. If Remington does not have a certified Tax Exemption Certificate on file, applicable sales tax will be applied to all accepted purchase orders and added to all invoices.

ORDERING PROCEDURES

All Purchase orders should clearly indicate the following information:

Customer Account No:	Purchase Order Date:
Bill To: Name and Address	Requested Ship Date:
Ship To: Name and Address	Cancel Date:
Purchase Order No:	Backorders:

To insure correct processing, always include:

Remington Product No:	Color: (Clothing)
Description:	Size:

Firearms, Ammunition and Accessories Orders:

Mail to: Remington Arms Co. Inc., Customer Service B-6269
1007 Market St., Wilmington, De. 19898

FAX to: Tel: 302-774-5776

For customer convenience in ordering and inquiries if necessary, use Remington's Toll Free Number. Collect Calls will not be accepted.

Toll Free Ordering No: 1-800-243-9700

Firearms Parts Orders:

Mail to: Remington Arms Co. Inc.
Arms Service Division
14 Hoefler Ave.
Ilion, N.Y. 13357

Firearms Parts Telephone: 315-895-7493

Firearms Repairs Telephone: 315-895-7791

Consumer and General Product Information:

Address: Remington Arms Co. Inc.
Consumer Information B-6243
1007 Market St.
Wilmington, De. 19898

Telephone 302-773-5291

Other information Consult: Remington Information Directory.