

Remington



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

August 5, 1985

Mr. J.L. Putnam
Route 4, Box 11
Canton, North Carolina 28716

Dear Mr. Putnam:

Your letter of July 23, 1985 that was addressed to the Manager of our Arms Service Division, regarding the malfunctions you have experienced while using your Model 700 BDL rifle, has been referred to this office for handling.

We were indeed sorry to learn of your having problems of the nature you described, as they are not characteristic of the Model 700 rifle.

Generally, the type of malfunctions you described result from either improper adjustment of the trigger assembly outside our factory or, from improper maintenance of the rifle.

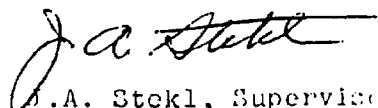
Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.
Attn: J.A. Stekl, Supervisor
Product Service
Ilion, NY 13357

Upon receipt, we will thoroughly examine the rifle and, if it is found to be factory faulty, any necessary corrections will be made on a no-charge basis.

Thank you for bringing this matter to our attention and for having afforded us this opportunity to be of service to you.

Sincerely,



J.A. Stekl, Supervisor
Product Service

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