

*Remington.*



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

**ILION, NEW YORK 13357**

TELEPHONE (315) 894-9961

December 20, 1989

Mr. James Randolph  
19620 Tumalo Res Rd.  
Bend, Oregon 97701

Dear Mr. Randolph:

Your letter of November 29, 1989, that was addressed to our Wilmington, Delaware office, regarding the misfire of your Remington Model 700 BDL rifle, caliber 30-06, has been forwarded to this office for handling.

We were sorry to learn of your problem and would like the opportunity to examine this rifle.

Generally, the problem you described results from improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact with the trigger when the safety was in the "fire" position.

Please, at your convenience, return the rifle via UPS transportation C.O.D. to:

Remington Arms Co., Inc.  
Attn: J.A. Stekl, Specialist  
Product Service  
14 Hoefler Ave.  
Ilion, NY 13357

Be sure to mark the two (2) ends of the outside packages "STEKL" to expedite handling.

Upon receipt, the rifle will be thoroughly examined for proper operation and we will notify you of our findings.