

Remington



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

November 28, 1984

Mr. James H. Randolph
19620 Tumalo Res. Rd.
Bend, Oregon 97701

Dear Mr. Randolph:

Your letter concerning difficulties experienced with your Remington Model 700 BDL rifle, has been received.

We deeply regret your having had a problem of any kind.

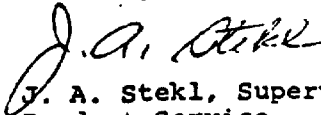
In order for us to determine the cause of the incident, it is necessary for the firearm to be returned for our examination. Therefore, please return the rifle via United Parcel Service, transportation C.O.D. to the following address and marked to the attention of this writer:

Remington Arms Company, Inc.
Product Service
Ilion, New York 13357

Upon receipt of the firearm, our experts will thoroughly examine it and determine the cause. If we find that our product was defective in any way, we will assume complete responsibility.

Thank you for bringing this matter to our attention and for the opportunity to be of service to you.

Sincerely,


J. A. Stekl, Supervisor
Product Service

JAS:ch