

RD-6932

NOTE - Mr. R. stated this was
the 4th similar call he
received in last 10 yrs.

DATE: 6/7/89TIME: 11:57

FILE #:

CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

cc Ken Cross
Dennis Sanibe
Tim Hutton
Bill Ericson
Bob Spertling

CUSTOMER NAME: James C. Reddick DEALER:ADDRESS: 920 W. Lake Cannon ADDRESS:Winter Haven, FL 33551PHONE: (813) 299-6514 PHONE:PRODUCT: M/700 ADL CODE/S/N:

CALIBER:

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASDAT END: IRATE ANGRY X CALM PLEASD

CUSTOMER CONCERN: Mr. Reddick called to say a suspicious
attorney from Houston called him stating she was
an attorney working for Remington & had
learned that Mr. Reddick had, about 10-15 yrs
ago, an ^{M/700} accidental firing concern handled

RESOLUTION: by Remington, ^{The Caller} she went on to state that,
again, she was representing Remington and
wanted to purchase Mr. R's rifle for \$500.00. (have
Mr. R. said to alleged Rem. atty that he
reason)

COMMENTS: did have a concern 10-15+ yrs ago but
that Remington handled it most professionally
leaving him most satisfied Mr. R. then told caller
to call back in 4 days re: the gun sale. Mr. R. told me
that he said that so he could hear Rem. at least of what he
underred was ~~at least~~ probably not like & settle. R.R.