

Setup, Ill

7/13/90

Wm Reisinger

Dear Mr. Reisinger,

Your letter (not dated) regarding the difficulty you experienced with your Model 700 rifle which was recently repaired, has been forwarded to my office for reply.

We were indeed sorry to learn of your having a problem with the rifle allegedly firing when the safety was released.

We would be most interested in repairing the rifle, Mr. Reisinger, please ship your Model 700 via U.P.S. Transportation charges C.O.D. to

Rem Arms Co

Product Service

14 Hyfler Ave

Union, N.J. 07087

ATTN: Mr. J.A. Still

Please boldly mark the two (2) butt ends of the outside of the package "Still" to expedite handling