

DATE : 6/12/91
TIME : 11:35
FILE # :
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ed Thornton DEALER: Richmond Gun Shop
ADDRESS: RT 3 Box 85 ADDRESS: VA
Woodford, VA 22580 Mn. Hobgood
PHONE: (804) 783-2313 PHONE: → 3 yr old
PRODUCT: M/700 BDL Vmt CODE/S/N: 671 3083
CALIBER: 222 Rem

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASD
AT END: IRATE ANGRY X CALM PLEASD

CUSTOMER CONCERN: PI NO
Varmint hunting & allegedly
closed bolt & gun fired.
Took to above repair station & was
told connector broke. Wants Richmond
Gunshop to install new arm & send
RESOLUTION: RHP inspect one. Talked to RDC
who said OK. Called him back & made
those arrangements. Trig arm coming
to RHP with connector parts.

COMMENTS: