

Jim - This is not on TASP.
Guns coming to you.
Pls set up file.

DATE : 1123190
TIME : 9:20 AM
FILE # :
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Frank Rubik DEALER: _____
ADDRESS: Old Rd 17 ADDRESS: _____
Lewiston, Maine NY 12158
PHONE: (914) 439-5383 PHONE: _____
PRODUCT: M1700 CODE (S/N) 6536430
CALIBER: .243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Customer alleges he 3 times
pulled trigger to fire gun and "nothing
happened" Then, allegedly, he raised bolt
handle and gun discharges. No more 40
rod through gun. Bought gun approx
RESOLUTION: 8-10 yrs ago. Claim something to do w/
safety
Sending gun to TAS this week
for exam + repair.
COMMENTS: Search file info over - concerned.

Roquer