

DATE : 7-29-86  
TIME : 2:00  
FILE # : \_\_\_\_\_  
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

P 86-13681

CUSTOMER NAME: Richard Sakvorn DEALER: Sec. Equip. Corp

ADDRESS: \_\_\_\_\_ ADDRESS: \_\_\_\_\_

PHONE: 808 734-7528 PHONE: Honolulu HI

PRODUCT: \_\_\_\_\_ CODE/S/N: \_\_\_\_\_

CALIBER: \_\_\_\_\_

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED

AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: Talked to Mr S's brother & said

① Nothing wrong w/ gun

② Fit & chamber good

③ Shells shouldn't, under circumstances,  
fit in other XPs

RESOLUTION: ④ Reloading problem - full size shoulder  
back per JAS

⑤ Will send gun back to Sec. Equip.

⑥ Call me if any questions

COMMENTS: \_\_\_\_\_