

Pls. file

DATE: 9/28/92
TIME: 10:45
FILE #: _____
CALL IS TO / FROM CUSTOMER
↗

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JOHN SANTO DEALER: _____
ADDRESS: _____ ADDRESS: _____
OREGON
PHONE: (503) 820-3334 PHONE: _____
PRODUCT: M/700 S.S. CODE/S/N: _____
CALIBER: 7mm Rem MAG

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ☒ PLEASED

CUSTOMER CONCERN: Rept. find on safety release
Customer could not reproduce malfunction after oiling with
Rem. Oil

RESOLUTION: _____

COMMENTS: Is sending rifle to mfg. co. via A.P.S.
Second day air - Transportation charge C.O.D.