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Remington Arms Company, Inc  
Arms Service Division  
Ilion, NY 13357

Dear Sirs and/or Madams:

I am the owner of a Remington Model 700BDL, 30/06 caliber rifle, Serial No 6754014. I purchased this rifle in 1974 and have used it for Vermont deer hunting every year since then. It served me well until 1987 when a problem developed with a hang-fire. After this happened, I had the bolt serviced by a qualified gunsmith. Another hangfire happened in 1989 so I am coming to you for help.

The symptoms are as follows:

1. Weather: cold. It is usually below freezing, but not necessarily below zero. The gun is allowed several hours in the cold to equalize with the environment.

2. There is a legal whitetail in the cross hairs.

3. When the trigger is pulled, nothing happens. The resulting hang-fire lasts for several seconds and usually goes off when the gun is aimed at the sky or the ground (not the deer, unfortunately).

4. Subsequent attempts to eject the cartridge and re-fire are fruitless since the firing plunger will not reset. The condition usually lasts until the deer is out of range, then it clears and operates fine for the rest of the day. The next day, I can usually recreate the same problem, even without a trophy buck in the sights.

What should I do? Do I need a new bolt? A new gun? Please advise. Please service the weapon as necessary.

Thank you for your assistance. I am anxious to rectify this frustrating and dangerous condition.

Sincerely,

