

Set up file

DATE : 10/5/89
TIME : 3:15
FILE # : _____
CALL IS TO/FROM CUSTOMER ref. by tarp

RECORD OF TELEPHONE CALL

CUSTOMER NAME: ALBERT SAVIANO DEALER: _____
ADDRESS: 278 McKinley Place ADDRESS: _____
Ridgewood, N.J. 07450
PHONE: (201) 781-7515 work PHONE: _____
(201) 670-1844 home
PRODUCT: M/ SEVEN CODE/S/N: 7650523
CALIBER: 7mm-08

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Was sighting in rifle - single loading - 6th 7th
shot squeezed trigger, nothing happened - took gun down & just
touched safety, started to move safety back to "safe" &
rifle off fire.

RESOLUTION: _____

COMMENTS: Is sending rifle to my attention for examination