

Set up file

June 14, 1993

RECEIVED

JUN 16 1993

Remington Arms Company, Inc.
ATTN: Repair Shop
Wilmington, DE 19898

CONSUMER SERVICE

Dear Sir,

I am having a problem with my Remington Model 700 rifle. I have had this rifle for many years and have never before had problems with it. Recently I had a very troubling accident where the rifle discharged when the safety was moved to the fire position, yet the trigger was not touched. Luckily, the rifle was pointed in a safe direction so no one was hurt.

I have repeated this numerous times with an empty chamber and the rifle always fires when the safety is moved to the fire position. So I am sure that there is a problem with the rifle and that I did not accidentally pull the trigger.

I would like to know how to return the rifle to you for repairs, and if these repairs would be covered under warranty. I would like to have a totally new trigger assembly installed, since I could never again trust the trigger currently in the rifle.

Please advise me how I could return the rifle to you for repairs. Are you able to supply a box of the proper size to ship the barreled action back to you, since I do not have the original box anymore? I would appreciate a prompt response since I am leaving for a hunt in early September and was planning on using this rifle.

Thank you,

Scott M. Scharnitz

Scott M Scharnitz
605 Buckingham Dr.
Northampton, PA 18067
(215) 774-5463 Daytime
(215) 262-0945 Evenings

*Send
Attn: Dennis Santa
6/16/93 - no ans. - left mess 10:15 a.m.
reached his 4:00 P.M. - He will
collect sending him to Dennis w/ note
and to factory: to Dennis w/ note*

Donna

*Dennis,
thanks!*