

Setup file

DATE : 12-13-89
TIME : 3 25
FILE # : _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: DICK SCHRECONOST DEALER: _____

ADDRESS: 317 MAIN ST ADDRESS: _____

DAYTON PA 16222

PHONE: 814 257 8144 PHONE: _____

PRODUCT: M 700 CODE/S/N: _____

CALIBER: 270 WIN _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY / CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM / PLEASED

CUSTOMER CONCERN: SEND BOX GUN BLADE AS
CUSTOMER WAS CHASING BOLT. REVIEW AND
ADVISE

RESOLUTION: Agreed to return rifle for repair.

Box shipped on label 12/14/89

COMMENTS: *[Signature]*