

Set up file

DATE : 12/7/90
TIME : 2:50 PM
FILE # : _____
CALL IS ☒ TO ☐ FROM CUSTOMER

Jim Stehli

RECORD OF TELEPHONE CALL

CUSTOMER NAME: DONALD SHIFFER DEALER: _____
ADDRESS: 203 Fairview Rd ADDRESS: _____
Chubbiquan, Pa. 18411
PHONE: 717-587-5793 PHONE: _____

PRODUCT: 700 CODE/S/N: 6796517
CALIBER: 30/06

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED
AT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

CUSTOMER CONCERN: Fired on its own with safe on, and fired when
opening the bolt. Being used by 16yr old hunter, Arrow hit in
the ground and almost hit another hunter standing 12" away.

RESOLUTION: Send rifle for, agreed to return for repair.

[Signature]

COMMENTS: _____

