

not let accumulate in or on the trigger assembly. This condition could adversely affect the operation of the trigger assembly, especially during cold temperatures.

Since we found your customer's firearm to be complete and function normally in every respect, we are prepared to have the rifle returned in its present condition. However, if your customer desires, we will install a new trigger assembly at no charge, as a gesture of good-will, if it will restore confidence in the rifle. We will await your customer's decision and reply.

Thank you for allowing us the opportunity to examine the rifle and report our findings.

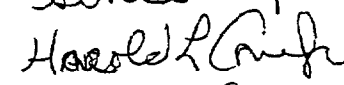
Sincerely,

  
D.J. Sanita  
Product Service

DJS:tp

Dear Mr. Sanita

our customer requested you Replace  
the Trigger assembly before you return  
his rifle. Thank you.

Sincerely  
  
HAROLD L. BUCK Jr.  
SHOEMAKER'S INC.  
Remington Arms Company, Inc.