

DATE: 10/22/85

TIME: 3:05

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: MR. VIC SISTER

DEALER: _____

ADDRESS: 15 KENLEY DR.

ADDRESS: _____

KALISPELL MONT. 59901

PHONE: (406) 755-4075

PHONE: _____

PRODUCT: 2/m-700 rifle

CODE/SN: _____

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☒ PLEASED

COMPLAINT: 2 different rifles - accidental firings

RESOLUTION: He may send rifle in for examination - if so, he will call to notify us prior to shipment.

COMMENTS: could be re-loading problem during reloading.