

Bob Smith Air Conditioning, Inc.

AIR CONDITIONING, HEATING & VENTILATION * INDUSTRIAL, COMMERCIAL & RESIDENTIAL * TAFL A000499C

POST OFFICE DRAWER 907

NEDERLAND, TEXAS 77627

OFFICE 409/724-1224

November 14, 1989

RECEIVED

NOV 16 1989

Remington Arms Company
Customer Service
Ilion, New York 13357

J.A. STEKL

Attn: J.A. Stekl, Specialist, Product Service.

I am in receipt of your letter dated November 07, 1989 in regards to my Model 700 BDL 30-08 caliber rifle, Serial Number A6426006.

I would feel much safer and competent if you would replace the trigger assembly at no charge per your letter.

Sincerely,

Bob Smith

BOB SMITH-PRESIDENT
BOB SMITH AIR CONDITIONING, INC.