

Rt. 4, Box 601  
Union, SC 29379  
November 16, 1989

NOV 20 1989

J.A. STEKL

Mr. Jim Stekl  
Remington Arms Co.  
Product Service  
14 Hoefler Ave.  
Ilion, NY 13357

Dear Mr. Stekl:

After talking by phone to one of your associates, I am sending you two Remington Rifles to be repaired:

700 BDL Varmint Special, Ser. No. 6440407  
firing when round is chambered

700 ADL 30-06, Ser. No. B6362754  
firing after round is chambered and Safety is pushed to FIRE position

(Both of these rifles also need to have the new SAFETY so they will remain on SAFE while being unloaded.)

These are being shipped (11-16-89) to your attention, in separate cartons by U.P.S.

Through the years, I have owned 18 Remington guns, and still own several, of various calibers and models. At present I own a 700 Classic 7 mm Mag. and a 700 ADL 7 mm Mag. These two rifles have the new type safety, and I have had no problems with them. In fact, the two that I am returning to you are the only Remingtons that I have ever had a problem with.

This has been a very dangerous and extremely frightening experience for me and a couple of my hunting companions. I hope you will be able to remedy this situation.

I have recently acquired my Federal Firearms License, and some time in the future I plan to start a small business. I hope I will continue to be able to sell (and purchase for my personal use) Remington products with complete confidence in their outstanding performance, quality, and safety.

If you have any questions concerning these two rifles, please call me (after 5:00 P.M. EST) at 803-427-3044.

Sincerely,

D. C. Smith, Sr.